

# FAQ

(Frequently Asked Questions)

**Note: All jumpers need a waiver. The waiver is available on our website. If you are under 18 you're parent/legal guardian must fill it out for you. If over 18 bring ID with DOB to verify age.**

## What are your operating hours?

Please see website for store hours.

## How do we get to your location?

**Our address:** 11327 Folsom Boulevard, Rancho Cordova, CA

### Heading East on I-80

- Continue onto **I-80 BUS E/US-50 E/Capital City Freeway** (signs for **Interstate 80 Business/Sacramento/South Lake Tahoe**)
- Continue onto **US-50 E**
- Take exit **18** for **Sunrise Blvd**
- Turn right onto **Co Rd E2/Sunrise Blvd**
- Take the 1st left onto **Folsom Blvd**
- Turn left after half mile

### Heading North on I-5

- Take exit **518** for **US-50 E/I-80 BUS W/Interstate 80 Business E** toward **S Lake Tahoe/San Francisco**
- Keep right at the fork, follow signs for **US-50 E/I-80 BUS E/S Lake Tahoe** and merge onto **CA-16 E/CA-99 S**
- Merge onto **I-80 BUS E**
- Continue onto **US-50 E**
- Take exit **18** for **Sunrise Blvd**
- Turn right onto **Co Rd E2/Sunrise Blvd**
- Take the 1st left onto **Folsom Blvd**
- Turn left after half mile

## How much is it to jump?

\*Monday, Tuesday, and Thursday it is \$12 per person for the first hour and \$6 for each additional hour. (Prices may vary on holiday weeks)

\*WILD WEDNESDAYS! Every Wednesday (excluding holidays) it's \$12 for the first hour and \$2 for each additional hour! Reserve online no sooner than 48 hours in advance!

\*Friday-Sunday it is \$12 per hour/per person.

Note: Non-participating guests are free to watch from our viewing platforms next to the courts and have free access to our Wi-Fi and snack bar.

## **How old do you have to be to jump at Sky High Sports?**

Children must be old enough to walk on their own. We even have a special court for children 8 years and younger to jump, if they don't feel comfortable jumping on the main court. We tend to see older jumpers (teens and up) later in the evening.

## **Two years and younger:**

Jumpers, two years and younger are free with a paying adult. It is recommended and encouraged for jumpers 8 and under to use our Kid's Court.

Kid's Court is always open! Please ask any staff member to have it opened in the event it is closed.

## **Do we need to make reservations to jump?**

We HIGHLY encourage booking online. Jump times book up quickly and there is no guarantee of entrance without booking in advance online. Walk-ins are accepted upon availability. Reservations are not accepted over the phone unless booking a group event with us.

## **What is a group?**

A group usually ranges of 10 or more. A \$100 deposit is required to hold the reservation and each jumper is \$12 per hour per person. Change is not given back from the \$100 deposit. This means in order to receive your money's worth, groups will need to use the entire deposit during one visit.

## **Are there any group discounts?**

Special group discounts only apply to non-profit organizations such as Boy Scouts, Schools, Churches, Etc. (with a non-profit tax-id number)

The group rate is \$7 weekdays \$8 weekends/holiday

A deposit is required upon booking to hold the day and time.

## **What is included in your birthday party packages?**

\$250 for the first 10 jumpers / \$20 each additional

This includes:

2 hours of jump time and a reserved table for your entire 2 hours

1 slice of pizza and one bottle of water per jumper

A party host to assist in set-up, serving and post-party clean up

We provide paper products such as paper napkins and forks

Invitations and waivers are available for download and print on our website

Additional:

Extra Pizza: Large Cheese or Pepperoni: \$16, Large Specialty: \$18

Extra Waters: \$1 per bottle, other drinks: \$1.50-2.50

A deposit of \$100 is required to reserve, which will be refundable and may be rescheduled up to 7 days before the event.

(Personal birthday cakes or cupcakes are allowed with a party package, but no other outside food or drink)

## **Does our group or party get the facility to ourselves?**

No, we have a very large facility and able to accommodate many jumpers. We are always open to the public, and your group will have a blast regardless.

We offer a private court rental at specific times. Please call for pricing.

The Private Court allows private access to your group only where groups may jump around freely, play Dodgeball, or a mix of the two! We'll provide a personal Dodgeball referee to help facilitate games.

(Rental of this court is limited to specifically the Private Court only. Please call for additional options)

## **Is Dodgeball private?**

No, games at our Dodgeball Court are available to all jumpers that would like to play all day. A line is formed and our court monitors divide the teams. Please call our office regarding a Private Court rental if interested in private games.

## **Can I rent out the facility?**

Yes, call us for pricing and availability to rent out the entire facility all for yourself!

## **Can I bring in Food or Drink?**

No, unfortunately we do not allow outside food or drink. We have snacks available as well as many different beverages. Come on in and check out what we have to offer.

## **If my child has been to Sky High Sports before, does he/she need another waiver?**

If they have been to our facility more than twice we should have one on file. If you are unsure, go to the website [www.jumpskyhigh.com](http://www.jumpskyhigh.com) and fill out the on line waiver, just in case. Remember to check your email and verify the address so the waiver is accepted into our system.

## **What is AIRobics?**

AIRobics is a cardio heavy, low impact workout. Classes last about 50 minutes and are \$7 each class. Classes are 1<sup>st</sup> come first serve so we suggest that you arrive at least 10 minutes early.

## **What should I wear for jumping?**

Jumpers may go barefoot or jump in our reusable special grip socks available for purchase. Personal shoes/socks are not allowed. Comfortable clothes for jumping, shorts and t-shirts are suggested.

**If you have any further questions after reading this please feel free to contact us at any time. Again we thank you for your time and look forward to seeing you. Come in and start JUMPING SKY HIGH!**